



Technical Service Information Bulletin

May 4, 2001

Title:

REPLACEMENT CERTIFICATION LABELS

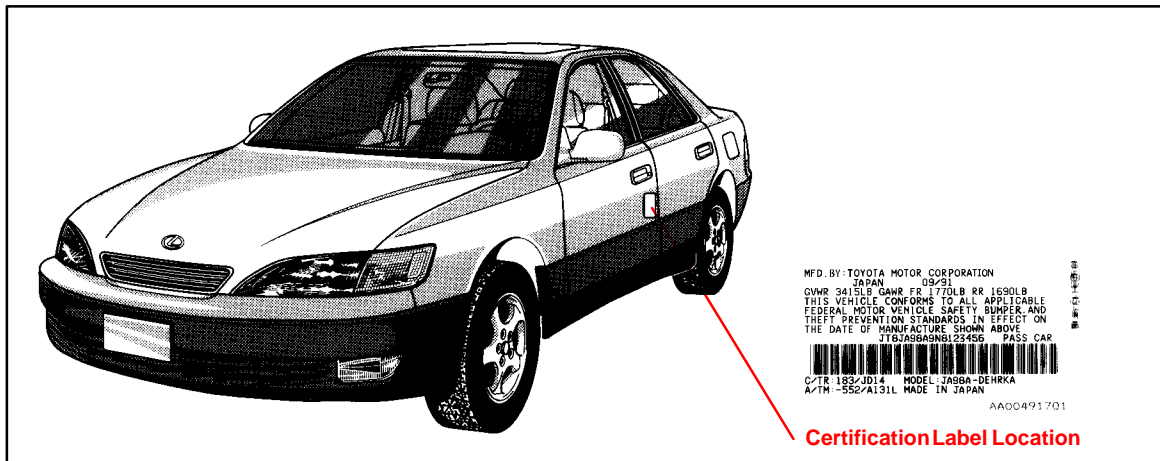
Models:

All Models

PG015-01

PRODUCT GENERAL INFORMATION

Introduction Replacement Certification Labels (vinyl label affixed to driver's door or door post) **may be** available from Toyota providing the request meets one of the criteria listed below.



Applicable Vehicles

- All Lexus vehicles.

Certification Label Criteria

1. The vehicle is in an accident and the label is damaged or is attached to a part that will be replaced during the repair.

NOTE:

- Processing a new label *will be delayed significantly if the old certification label is not available.*
- A replacement label **MAY NOT** be available if the vehicle is more than 5 years old and the old label does not accompany this request.

2. The label is stolen.

Procurement Procedure

To request a replacement label, complete a copy of the form on the back of this bulletin. Your dealer parts account will be billed \$10.00 for each replacement of a damaged or stolen label.

NOTE:

All replacement labels for damaged and/or stolen vehicles are subject to approval by the Technical Compliance Department. If you have any specific questions, contact (310) 468-3390.

Warranty Information

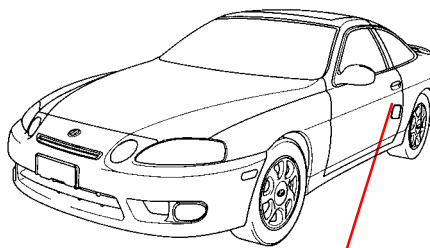
OP CODE	DESCRIPTION	TIME	OPN	T1	T2
N/A	Not Applicable to Warranty	—	—	—	—



Lexus Supports ASE Certification



APPLICATION FOR REPLACEMENT CERTIFICATION LABEL



REASON FOR REPLACEMENT

- ☐ ACCIDENT DAMAGE
☐ STOLEN
☐ OTHER _____

REASON/EXPLANATION

PLEASE PROVIDE CORRECT VIN

ATTACH ORIGINAL LABEL HERE

NOTE:

Original label **MUST** accompany this application or order will be significantly delayed.

DEALER INFORMATION

DEALER CODE:

DEALER NAME:

ADDRESS:

STREET ADDRESS

CITY, STATE, ZIP CODE

TELEPHONE:

AREA CODE, TELEPHONE NUMBER

CONTACT:

FIRST NAME, LAST NAME

MAIL (**DO NOT FAX**) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO:

TOYOTA MOTOR SALES, U.S.A. INC.
TECHNICAL COMPLIANCE DEPARTMENT, S207
19001 S. WESTERN AVENUE
TORRANCE, CA 90509-2991